

Access Group's monthly newsletter for financial aid administrators

# accessupdate

March 2009



## New Dates — More Convenience Great Speakers and Valuable Sessions



### Mark Your Calendar!

#### 2009 Access Group Graduate and Professional Financial Aid Conference

Sunday, November 15 – Tuesday, November 17 

JW Marriott Orlando Grande Lakes – Orlando, Florida

#### It doesn't get better than this...

Imagine yourself enjoying the beauty of one of America's favorite destinations, networking with your financial aid peers, and hearing top speakers at sessions that focus on the graduate/professional content you need and want. And with new dates, the conference is now four days earlier, giving you more time between the event and your Thanksgiving turkey, which translates into lower airfares and less stress.

And speaking of stress reduction, with a Sunday evening kick off, you can use the weekend to explore all the magical attractions of Orlando before the conference starts – without taking additional time out of the office.

Mark your calendars now – and stay tuned for more details in the weeks and months ahead.

Be sure to visit [www.accessgroup.org/conf2009](http://www.accessgroup.org/conf2009)

**Meet the Conference Planning Committee – page 2**

## Access Group Begins Moving Loans Previously Serviced by KHESLC to Our Internal Servicing Operation

Access Group began moving borrower loans that have been serviced by the Kentucky Higher Education Student Loan Corporation (KHESLC) to our internal servicing operation on March 20. This activity supports Access Group's strategy to directly control the quality and cost of servicing our borrowers throughout their repayment period.

The initial converted segment consisted of approximately 23,000 borrowers with only Federal Consolidation Loans in a current status. Later segments will include those borrowers with a mixture of federal and private loans.

The process will not affect the loan terms or benefits borrowers are currently receiving but will involve some minor changes in the way borrowers pay their bills. All borrowers involved in the loan conversion will receive correspondence that explains any changes they need to make to their payment processes and how they should update their records and payment files.

We will continue to update you on the progress of this servicing initiative.

# Access Group Welcomes Conference Planning Committee

We are pleased to introduce the members of the 2009 Planning Committee:

## Dan Burr (Chair)

Assistant Dean for Student  
Financial Planning  
University of Cincinnati  
College of Medicine  
Cincinnati, Ohio

## Cheryl Constantine

Associate Director  
of Financial Aid  
Boston University  
School of Law  
Boston, Massachusetts

## Dotti Davidson

Associate Director  
of Financial Aid  
Regent University  
Virginia Beach, Virginia

## Susan Gross

Senior Director of Admissions  
& Financial Aid  
New York Law School  
New York, New York

## Joseph Lindsay

Director of Financial Aid  
Arizona State University  
Sandra Day O'Connor  
College of Law  
Tempe, Arizona

## Larry Mueller

Director of Financial Aid  
University of Virginia  
Darden School of Business  
Charlottesville, Virginia

## Emily Osborn

Director, Chicago Office  
of Financial Aid  
Northwestern University  
Chicago, Illinois

## Cheryl White

Campus Director of Student  
Financial Aid  
University of Medicine and  
Dentistry of New Jersey  
Newark, New Jersey

## Sheila Williams

Director, Financial Aid  
Duke Divinity School  
Durham, North Carolina

## We Want Your Ideas!

The Planning Committee is eager for your suggestions for session topics and speakers! Please send your ideas to [lsmith@accessgroup.org](mailto:lsmith@accessgroup.org).

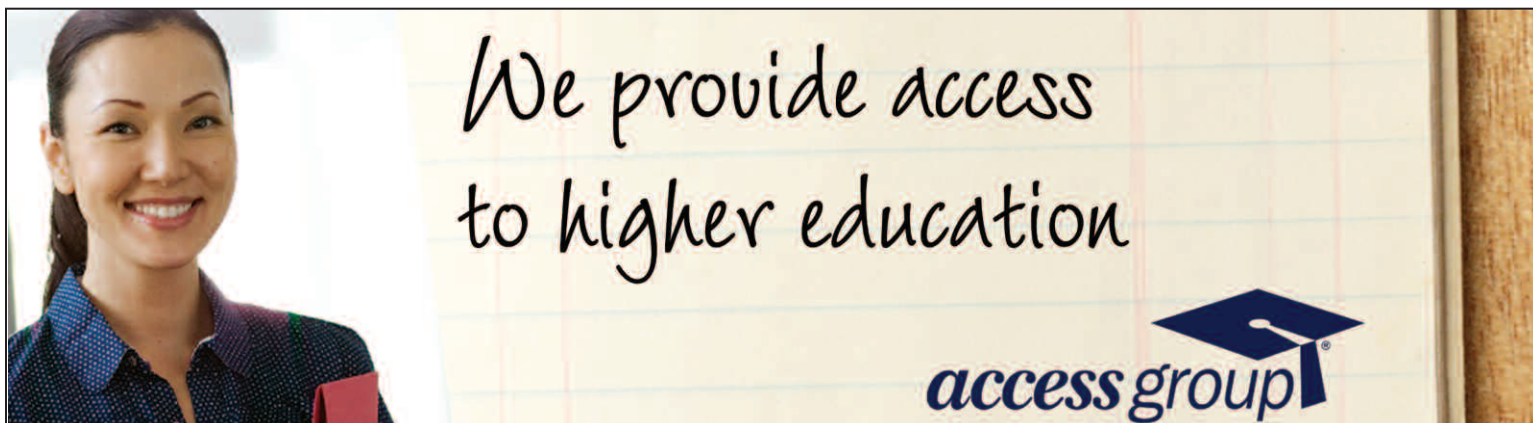
## eAccess Tip of the Month

### Borrower Profiles

Now that exit counseling season is here, borrower profiles can be a useful tool for counseling and debt management. These profiles are individual borrowing summaries that show loan type, loan amount, and estimated monthly payment information. Profiles can be downloaded individually or by graduating class.

#### To view Access Group borrower profiles:

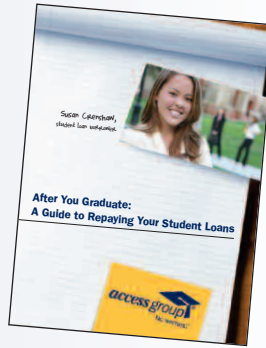
From the eAccess Dashboard, select the "Reports" tab, then "Borrower Profiles." Choose the Spring 2009 class from the drop-down box and click "generate report." If you need to generate a profile for just one student, the option is available on this screen to enter an individual Social Security number. A PDF document will be created with a summary page for each borrower's Access Group loans.



# Borrower Education

## Another Resource for Exit Counseling

Access Group offers a new publication you can use to supplement your exit counseling program, "After You Graduate: A Guide to Repaying Your Student Loans." This helpful booklet contains information about loan repayment and includes several activities to help students understand their repayment responsibilities. You are welcome to order a supply of these free booklets at [AccessGroup.Org](http://AccessGroup.Org).



## Access Group Joins Mapping Your Future®

Access Group has recently joined Mapping Your Future®, a public-service, nonprofit organization, to provide entrance and exit counseling for the 2009 – 2010 academic year. To facilitate the transition, we will continue to offer our own online exit counseling service through the current exit season. Thereafter, we will discontinue our online entrance and exit counseling programs and will instead support schools and students through our participation in Mapping Your Future.

Mapping Your Future's online counseling programs offer schools many pluses! The programs are free and:

- meet federal loan counseling requirements
- offer customizing options
- provide data retrieval and e-mail notification

As a national collaborative project of the financial aid industry, Mapping Your Future offers students, families and schools Web-based information about early awareness, college planning, money management and career selection.

Visit <http://mappingyourfuture.org> to learn more about Mapping Your Future.

## New WiseBorrower® Posters

To help you improve the financial literacy of your students, Access Group's new series of WiseBorrower® posters feature messages related to wise borrowing, good credit and much more! Look for these posters in your mailbox later this spring.

## Access Group, Inc.

5500 Brandywine Parkway  
P.O. Box 7430  
Wilmington, DE  
19803-0430

### Toll-free lines:

#### School Services

800-227-2151  
800-449-8204 (fax)

#### Customer Contact Center

800-282-1550

### AccessGroup.Org

### NeedAccess.Org

#### Need Access®

#### Technical Assistance

800-282-1550, ext. 6457

Access Group  
Federal Stafford Loans  
Federal PLUS Loans  
Lender Code: 808851

For information about  
Access Group loan programs  
and rates, please visit  
[AccessGroup.Org](http://AccessGroup.Org).

To subscribe to this newsletter, e-mail  
your name and your school's name  
to your internal account executive or  
to [schoolservices@accessgroup.org](mailto:schoolservices@accessgroup.org).

  
**access group**  
The nonprofit graduate loan specialist