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Access Group Unveils New Technologies to Provide Superior Service

Wilmington, DE: Access Group, the nonprofit graduate student loan specialist, recently unveiled a new version of eAccess, an online suite of processing services that will provide superior results for school customers and improve internal process efficiencies.

After months of development, research and usability testing, the new eAccess system gives financial aid administrators innovative online tools and advanced processing options. Features include:

- New “Dashboard”: an interactive page that provides at-a-glance reporting and one-click access to reports, application information, certification status and more;
- Layered Certification: enables customers to set up multiple templates and apply common data to batches of records with just a few clicks of the mouse;
- Search Tools: users can search for records using a variety of criteria and easily sort data;
- Loan View: administrators can obtain details about loan records in one comprehensive overview to make processing easier;
- Assured Login: a new certificate-based security system, which brings superior security to student lending using challenge questions to verify personal information; and
- User Administration: administrators can establish user accounts, assign appropriate permissions and administrator rights and more.

These upgrades also have allowed Access Group to add a new guarantor and accommodate a new PLUS guarantor processing flow option.

According to Daniel R. Lau, CEO and president of Access Group, “We are certain that these upgrades will bring greater efficiency to the financial aid advisors who use our system. “ Earlier this year, Access Group released other system updates including blanket guarantee, electronic change transactions, auto-fax upgrades and other online loan application enhancements.

About Access Group

As a nonprofit organization, Access Group has specialized in providing student loans for graduate and professional education for nearly 25 years. The organization offers no-fee Federal Stafford Loans, no-fee private loans, and money-saving payment incentives on all of our loans, including PLUS Loans and Federal Consolidation Loans. In addition to our competitive loan programs, Access Group offers a full range of educational materials to help students become wiser borrowers and manage repayment successfully We also serve students and school administrators with a full suite of online services. Visit AccessGroup.Org for more information.

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